

ABSTRACT OF THE DISCLOSURE

When a message is received and stored in memory, the message may be parsed to determine whether the message is bounced and returned as undeliverable. When the message is not bounced, then the client may display
5 the message for a recipient to read. When it is determined that the message is bounced, then the client program may parse from the message, the e-mail address and/or any contact information of the intended recipient. At least one URI may be generated from the parsed e-mail address and/or any contact information and the received message may be modified to include a hyperlink
10 reference and/or a redirect command such as a <META> tag REFRESH of the generated URI and the modified message may then be displayed.

2010 RELEASE UNDER E.O. 14176